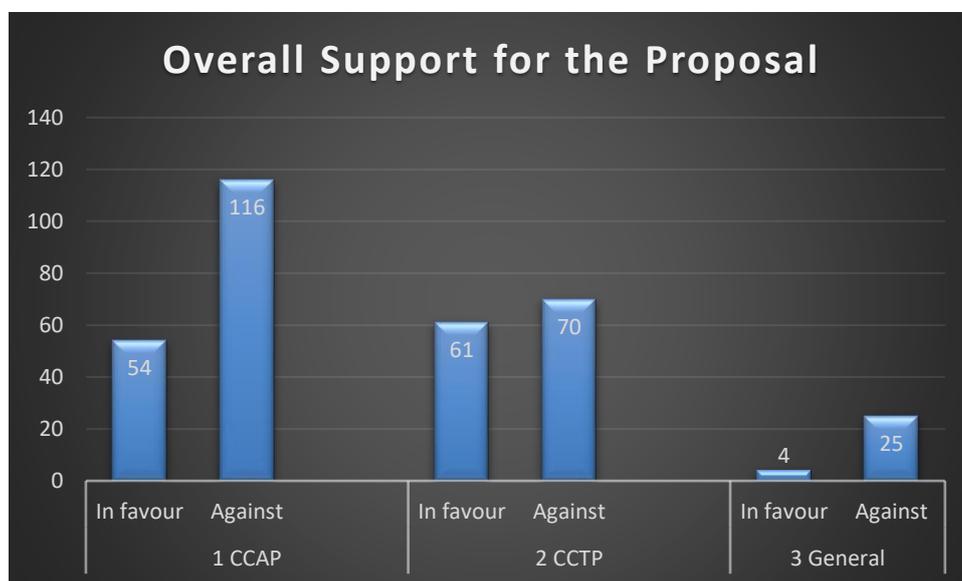# Clinical Coding Auditor and Trainer Programme Frameworks Service Improvement

We would like to thank everyone who completed the consultation and contributed their feedback to the Clinical Coding Auditor and Trainer Frameworks Service Improvement consultation which was open from 31 March to 30 June 2020.

The service consultation outlining the proposals for the two frameworks received a total of 69 responses.

The chart below details the feedback received on the following three sections in the proposal consultation: 1 Clinical Coding Auditor Programme, 2 Clinical Coding Trainer Programme, and 3 Generic Recommendation.

A total of 330 comments were received in these three sections. Of these, 119 (36%) were in favour of the proposals and 211 (64%) were against or agreed in principle to the proposals, but with certain reservations.

A total of 170 comments (32% in favour and 68% against) were received about the suggested proposals for improving the Clinical Coding Auditor Programme (CCAP) framework. This represented 51.5% of the comments received from the 69 respondents.

A total of 131 comments (47% in favour and 53% against) were received about the suggested proposals for improving the Clinical Coding Trainer Programme (CCTP) framework. This represented 40% of the comments received from the 69 respondents.

A total of 29 comments (14% in favour and 86% against) were received about the generic recommendation for an accredited clinical coder to pursue only one career path. This represented 8% of the comments received from the 69 respondents.

Several issues were raised including potentially inhibiting career progression, increasing burden and possible financial implications.

We can therefore confirm that only those proposals requiring the minimal internal developmental resources and external financial resources will be progressed up to end of March 2023.

For the Clinical Coding Auditor Programme (CCAP) this will include:

- creating an Audit Sub-Group to update the Clinical Coding Audit Methodology and develop an Auditor Competency Framework
- refreshing the Audit Workshop to replace the existing Meadows content with new material, revised marked assessment criteria and online / blended learning options
- introducing a more robust marking scheme into the auditor assessment day Practical paper around sequencing and fifth characters
- devising a simple and less time-consuming replacement for the Auditor Log Book
- including a recommendation that all approved auditors attend Introduction to Classifications training during 2021/22
- including annual completion of the Auditor eAssessment Tool into the requirements framework from 2021/22.

For the Clinical Coding Trainer Programme (CCTP) this will include:

- introducing a more robust marking scheme into the trainer assessment day Practical paper around sequencing and fifth characters
- devising a simple and less time-consuming replacement for the Trainer Log Book
- including attendance on an online delivery course into the 2021/22 Trainer requirements framework for trainers wishing to deliver national training remotely after March 2022
- extending the timeframe for requesting trainer promotion assessment to a minimum of 12 months and include in the 2021/22 Trainer requirements framework
- formalising the online / blended learning format for the Trainer Refresher and potentially the Train the Trainer courses
- creating a Trainer Sub-Group to formalise a Trainer Competency Framework and other materials to include in an Information Pack for use by clinical coding managers etc in 'Trainer Taster Days'.